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**Sherwin-Williams Automotive Finishes Corp.**  
4440 Warrensville Center Road  
Warrensville Heights, Ohio 44128

**Nick Bartoszek**  
Director – Global Product Management

December 3, 2009

Aaron Schulenburg  
SCRS Executive Director  
PO Box 346  
Smyrna DE 19977

Re: Finish Enhancement

Dear Aaron,

As a supplier of aftermarket refinish coatings to the collision repair industry, Sherwin-Williams Automotive Finishes produces guidelines and procedures called "Best Demonstrated Practices" to ensure the collision repair industry's ability to produce a pre-accident condition repair. It is our intention to explain our position on Color Sand and Polish.

Color Sand & Buff is involves a thorough sanding and polishing of the entire surface to remove surface texture to better match the OEM finish and texture. This is a necessary practice that is widely used to meet customer quality expectations as well as to return the vehicle to pre-accident condition.

Please let me know if you have further questions. I would be more than happy to provide further elaboration.

Best Regards,

A handwritten signature in black ink, appearing to read "N. Bartoszek". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Nick Bartoszek