



Das Auto.

# Volkswagen Collision Repair Standards

## **Vehicle Structural/Unibody Component Replacement**

*Applicable to All Volkswagen Models*

Volkswagen designs and equips its vehicles with the latest crashworthy features to help ensure optimum occupant safety. In maintaining these standards, Volkswagen is providing VW-Certified Collision Repair Facilities with critical information pertaining to collision repair/parts replacement on Volkswagen vehicles.

This Volkswagen repair position statement refers to unibody/structural components including frame rails, apron assemblies, quarter panels, floor structures, bumpers, bumper reinforcement bars, A-pillars, B-pillars, and body panels. These structural components are specifically designed to work in conjunction to provide maximum passenger safety in the event of a future collision. Concessions to any of these individual structural components may negatively impact the complete vehicle structure in the event of a future collision.

Therefore, Volkswagen does not support the use of aftermarket, alternative, reverse-engineered, or remanufactured collision parts for the repair of structural components of any Volkswagen vehicle involved in an accident.

Additionally, Volkswagen does not support the use of parts that have been removed or salvaged from another vehicle that was previously involved in a collision. These parts are compromised by being exposed to weathering, rust, environmental damage, and heat damage from welders used to remove the parts from vehicles that were previously involved in a collision. These elements can cause Volkswagen's high-strength steel vehicle unibody parts to lose their structural integrity, which can cause the vehicle to not perform properly if involved in a future collision.

Volkswagen requires the use of new Genuine Volkswagen collision parts in the repair of Volkswagen vehicles. These parts are factory tested to provide maximum passenger safety should the vehicle be involved in a future collision.

August 15, 2012

PLEASE DISTRIBUTE THIS DOCUMENT TO THE FOLLOWING: COLLISION REPAIR CENTER MANAGERS, ESTIMATORS, AND TECHNICIANS.